

WORDline™
WORDline FLX™

USER'S GUIDE

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Congratulations on purchasing the Motorola® WORDline™ or WORDline FLX™ pager. The WORDline FLX pager incorporates the latest in paging technology. The Motorola FLEX protocol-based pagers offer extended battery life and improved paging reliability.

This compact pager combines messaging and time keeping functions in a package that is convenient to carry. Full understanding of what this product offers begins with reading this user's guide.

This user's guide includes a detachable Quick Reference Card on the back cover.


Effective Use of Your Pager

Your pager can help you keep in contact with everyone important to you. By giving your pager number to your business associates, family, and friends, you can be contacted when necessary.

If you have a cellular phone, give your pager number instead of your cellular number. Then you can decide who to call back on your cellular phone without paying for incoming calls.

INTRODUCTION

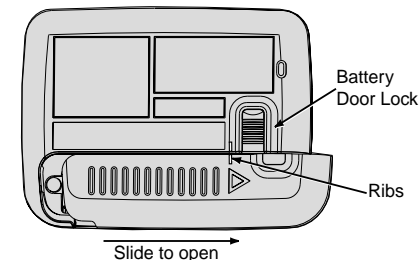
Battery Information

Your WORDline or WORDline FLX pager operates with one AAA-size alkaline battery. When the battery is low, the low-battery icon  is displayed between the time and date on the standby screen. Change your battery after receiving a low-battery indicator.

Messages are retained when replacing the battery. To retain pager alert settings, turn the pager off before removing the old battery.

Installing / Replacing the Battery

- 1 Turn your pager off. Refer to "Turning Your Pager Off" on page 6.
- 2 To remove the old battery, slide the battery door lock towards the top of the pager to unlock the battery door.
- 3 While pressing on the battery door, slide the door until the rib on the battery door aligns with the rib on the back cover.



GETTING STARTED

- 4 Lift the battery door to free it from the housing.
- 5 Remove the battery.
- 6 Align the new battery so the positive (+) and negative (-) markings match the polarity diagram in the battery compartment.
- 7 Insert the battery.
- 8 To replace the battery door, align the grooves on the battery door with the grooves on the back cover and slide the battery door closed.
- 9 Slide the battery door lock toward the bottom of the pager to lock the battery door.

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GETTING STARTED

Controls



- Mode Used to scroll through available choices, or to increment a value.
- Ⓞ Select Used to select and confirm a choice.
- Ⓜ Read/Power On Used to read a message, to save a setting, to turn on the pager, to turn on the backlighting, and to exit from a menu.

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GETTING STARTED

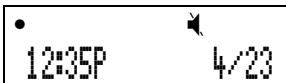
Turning Your Pager On



Press **Ⓜ** to turn your pager on.

A start-up message is displayed momentarily and your pager activates the currently selected alert.

Note: The start-up alert can be stopped by pressing any button.



When the pager is on and no activity is taking place, the standby screen is displayed. The standby screen displays the power indicator, the time and date, the alert mode, and may display other pager indicators such as alarm status.

Menu Icons

The four menu icons on the top row (Ⓜ, ■, Ⓞ, Ⓜ) correspond to the four menus: **CONTROLS?**, **DELETE ALL?**, **ALERTS?**, and **ALARMS?** respectively.

Press and release **■** to display the **CONTROLS?**, **DELETE ALL?**, **ALERTS?**, and **ALARMS?** menu prompts. Press **Ⓞ** to enter the corresponding menus, or press **Ⓜ** to return to the standby screen.

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GETTING STARTED

Note: The first time you press **■** these menu icons are displayed. The controls menu icon **Ⓜ** flashes, indicating that pressing **Ⓞ** will enter the controls menu.

Turning Your Pager Off



- 1 From the standby screen, press **■** to display **CONTROLS?**. The controls menu icon **Ⓜ** flashes.



- 2 Press **Ⓞ** to display **OFF?**.



- 3 Press **Ⓞ** to turn the pager off. The off screen is displayed without any icons.

Sending a Test Page to Yourself

It's a good idea to test your pager and service by sending a page to yourself. Start by using the phone number, web site or email address (and a PIN, if required) your service provider gave you, then enter a short message.

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GETTING STARTED

If you are sending a word message from a phone, an operator will assist you; otherwise, press the phone buttons to enter a numeric message or type a message and send it.

While you are waiting for the message to reach your pager, refer to page 10 for more information about how to read a message.

If your pager does not receive the message within a few minutes, contact your service provider. After you have tested the pager, read the rest of this guide to learn about the many useful features of your new pager.

Backlight

Press and hold [] for one second or more to activate the LCD message screen backlight. The backlight turns off automatically after the pager returns to the standby screen.

Types of Messages

The message indicators define the type of message received and flash until the message is read.

Personal messages:	√ unselected	selected
Information services		
when received:	☑ unselected	▲ selected
	⌘ unselected	selected (FLEX)
when chirp is on:	unselected	selected
when bookmark is on:	⌘ unselected	selected (not available on all models)

Setting the Scroll Speed

You can choose the speed at which your messages scroll, or read them line by line.



- From the standby screen, press [] to display **CONTROLS?**. The controls menu icon (🔊) flashes.
- Press [] to enter the **CONTROLS** menu.



- Press and release [] until **SCROLL?** is displayed.
- Press [] to enter the **SCROLL** menu.

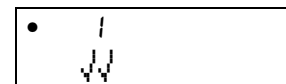


- Press and release [] to choose the scroll speed.
- Press [] to select the scroll speed.

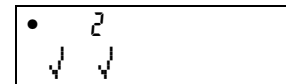
There are four scroll speeds to choose from: **LINE-BY-LINE**, **SCROLL 1**, **SCROLL 2**, and **SCROLL 3** (fastest).

Receiving/Reading Messages

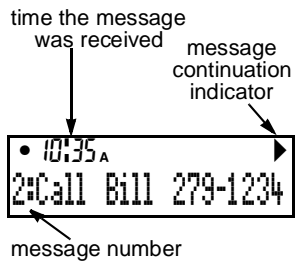
When a message is received, your pager either alerts audibly (audio, chirp, and Escalart™ modes) or vibrates. A message indicator (for example 1, 2, etc.) lets you know how many messages you have received. On some models, this message indicator displays on the standby screen.



- Press any button to stop the alert.
- Press [] to display the message status screen. The message indicators for unread messages √ flash until any part of the message is read.



- Press [] to read the selected message or press [] to select another message, then press [] .



- 4 If your pager is set to scroll the message automatically (SCROLL 1, SCROLL 2, or SCROLL 3), the remainder of the message is automatically displayed at that speed.
Hint: To pause or restart a scrolling message, press **■**.
- 5 Allow the pager to automatically return to the standby screen, or press **■** then **■**.

Note: If the reminder alert has been set and there are any unread messages, your pager may give a periodic alert until they have all been read. This will continue for up to 30 minutes. A message is considered read if any part of the message is displayed.

Scanning Your Messages

When the first line of a message is displayed, press **Ⓜ** to scan all messages of the same type. The message number and the first line of the message are displayed for each message.

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MESSAGES

Duplicate Messages



When a duplicate message is received, DUPLICATE is displayed after the message number and before the message. The time the duplicate message was received is displayed.

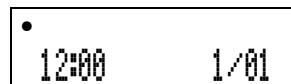
Setting the Time and Date



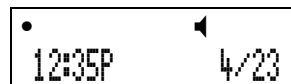
- 1 From the standby screen, press **■** to display CONTROLS?. The controls menu icon **Ⓜ** flashes.
- 2 Press **Ⓜ** to enter the CONTROLS menu.
- 3 Press and release **■** until TIME/DATE? is displayed.
- 4 Press **Ⓜ** to enter the TIME/DATE menu. The hour field flashes.

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TIME/DATE



- 5 Press and release **■** to adjust the hour.
- 6 Press **Ⓜ** to move to the next field.
- 7 Repeat steps 5 and 6 for the minutes, AM/PM, month, and day fields.
- 8 Press **■** from any field to save.



Hint: Pressing and holding **■** scrolls through selections quickly.

Setting the Incoming Message Alert

You can set your pager to alert with a vibrating alert (vibration with no alert tone), a chirp alert (short beep alert), an alert of increasing volume (Escalert), or no alert (completely silent). You can also choose from one of the audio alerts (called audible alerts in some models).



- 1 From the standby screen, press and release **■** until ALERTS? is displayed. The alert icon **Ⓜ** flashes.

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ALERTS



- 2 Press **Ⓜ** to enter the ALERTS menu. VIBRATE? is displayed.
- 3 Press and release **■** until your choice of VIBRATE?, AUDIO? (or AUDIBLE?, depending on the model), CHIRP?, ESCALERT?, or NO ALERT is displayed.
- 4 Press **Ⓜ** to select the desired alert. The standby screen is displayed with the corresponding alert icon.

Note: If you choose no alert or vibrate, your pager emits an audio (or audible) alert only if a priority message is received, or an alarm sounds.

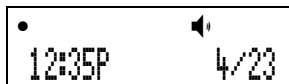
Note: If either audio (or audible) alert mode is selected, your pager automatically displays the alert options screen.

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ALERTS

Choosing an Audio (or Audible) Alert

If you select the audio (or audible) alert mode, you can set your pager to alert with one of the audio (or audible) alerts.



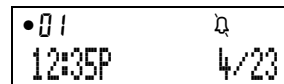
- ❶ From the standby screen, press and release **■** until ALERTS? is displayed.
- ❷ Press **⓪** to enter the ALERTS menu. VIBRATE? is displayed.
- ❸ Press and release **■** until AUDIO? (or AUDIBLE?, depending on the model) is displayed.
- ❹ Press **⓪** to enter the AUDIO (or AUDIBLE) menu.
- ❺ Press **■** until your choice of audio (or audible) alert is displayed. The pager emits a sample of each alert.
- ❻ Press **⓪** to select your choice of audio (or audible) alert. The standby screen is displayed with the audio (or audible) alert icon **🔊**.

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ALERTS

Setting the Alarm

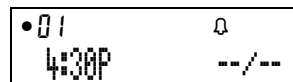
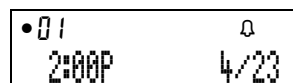
Your pager has three alarms. Each alarm can be set for either a specific time and date, or for a specific time on a daily basis.



- ❶ From the standby screen, press and release **■** until ALARMS? is displayed. The alarm icon **🔊** flashes.
- ❷ Press **⓪** to enter the ALARMS menu. The alarm number **01** flashes.
- ❸ Press **■** to scroll through alarm choices **01**, **02**, or **03**.
- ❹ Press **⓪** to move to the next field. The turn on **🔊** or turn off **🔊** icon flashes.
- ❺ Press **■** to turn on **🔊** or turn off **🔊** the alarm.
- ❻ Press **⓪** to move to the hour field. The hour flashes.

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ALARMS



- ❷ Press and release **■** to adjust the hour.
Hint: Press and hold **■** to adjust the setting quickly.
 - ❸ Press **⓪** to move to the next field.
 - ❹ Repeat steps 7 and 8 to set the minutes, AM/PM, month, and day fields.
 - ❺ Press **■** in any field to save and exit.
- When an alarm is turned on, the alarm icon **🔊** is displayed on the standby screen.
- To alert on a daily basis, set the month and day to --/--.

When an alarm expires, the alarm icon **🔊** flashes, ALARM is displayed with the alarm number, and your pager alerts.

Press any button once to stop the alarm, and again to clear the message.

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ALARMS

Locking Personal Messages

By locking messages, you can save personal messages to prevent them from being replaced when the memory is full. Messages can be locked only while reading them.



- ❶ Press **■** while reading a personal message to display LOCK?.
- Hint:** Refer to "Receiving/Reading Messages" on page 10 for information on how to access messages.
- ❷ Press **⓪** to lock the message. The message indicator **✓** is displayed.

When a locked message is selected or read, the lock icon **🔒** is displayed.

Note: You may lock up to half of your personal messages. The number of messages that can be locked varies by model. To lock another message once your pager's limit is reached, you must first unlock at least one message.

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MESSAGE FEATURES

Unlocking Personal Messages



- 1 Press **■** while reading a locked personal message to display UNLOCK?.

Hint: Refer to "Receiving/Reading Messages" on page 10 for information on how to access messages.



- 2 Press **Ⓚ** to unlock the message. The message indicator **✓** is displayed.

Private Time

This feature allows you to turn off all pager alerts during a preselected time period. When the private time period expires, alerts are turned on again. Messages received during this time period are stored. When turned on, private time works on a daily basis.



- 1 From the standby screen, press **■** to display CONTROLS?. The controls menu icon **Ⓜ** flashes.

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MESSAGE FEATURES

MESSAGE FEATURES



- 2 Press **Ⓚ** to enter the CONTROLS menu.



- 3 Press and release **■** until PRIVATE TIME? is displayed.



- 4 Press **Ⓚ** to enter the PRIVATE TIME menu. The private time turn on **Ⓒ** or turn off **•** icon flashes.

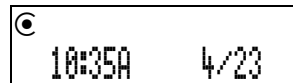


- 5 Press **■** to turn on **Ⓒ** or turn off **•** private time.



- 6 Press **Ⓚ** to move to the next field. The hour field of the start time flashes.
- 7 Press **■** to adjust the start time hour.
- 8 Repeat steps 6 and 7 to adjust the start time minutes, AM/PM, stop time hour, minutes, and AM/PM.

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- 9 Press **■** from any field to save and exit. While private time is active, **Ⓜ** is not displayed, and the pager does not alert.

Deleting Messages

Messages may be deleted one at a time or all at once.

Deleting a Single Message



- 1 While reading a message, press and release **■** until DELETE? is displayed.

Hint: Refer to "Receiving/Reading Messages" on page 10 for information on how to access messages.

- 2 Press **Ⓚ** to delete the message.

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MESSAGE FEATURES

MESSAGE FEATURES

Deleting All Messages

The DELETE ALL command deletes all read and unlocked personal messages and information services. Locked or unread messages are not deleted.



- 1 From the standby screen, press and release **■** until DELETE ALL? is displayed. The delete icon **Ⓜ** flashes.



- 2 Press **Ⓚ** to enter the DELETE menu. The delete confirmation DELETE? is displayed.

- 3 Press **Ⓚ** to delete all read and unlocked personal messages and information services.

Storing Messages

Your pager can store up to 16 personal messages, depending on the model. (Some models can store up to 20 messages.) Each stored message is assigned a number, which is displayed when the message is saved. The first message received is 1, the second is 2, and so on.

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Automatic Message Deletion

If all message slots are full and a new message is received, the oldest unlocked read message is automatically deleted. When the message memory is full, MEMORY FULL is displayed. Press any button to return to the standby screen. If all messages are unread, the oldest message is deleted and OVERFLOW is displayed.

Information Services

Information services are typically news updates sent by your service provider. Your WORDline pager may be equipped with these services. If your pager has this capability, you will receive regular updates throughout the day in up to 3 different information categories. Updates include sports scores and sports news, top stories, and entertainment news.

Note: Content providers and content are subject to change without notice. Update schedules may vary depending upon your service provider. Contact your service provider if you are interested in receiving information services.


Information Services History

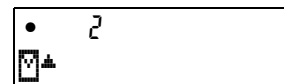
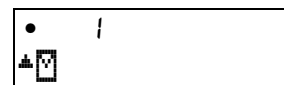
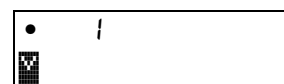
Your pager may be equipped with up to three history slots for information service messages. These slots contain the most recent information service messages your pager received. Multiple messages are displayed in reverse chronological order (newest first) and each is preceded by --x-->, where x is the message number.

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INFORMATION SERVICES

Reading Information Services


When an information service message is received,  flashes for 12 seconds and the number of unread information services is displayed. After 12 seconds, the standby screen is displayed.








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INFORMATION SERVICES

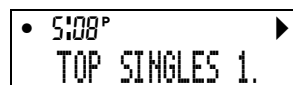
- 1 Press  to display the message status screen.


Hint: Press  to select the information service menu, if necessary.



- 2 Press  to enter the information service menu.


The information service message icons display  or  when selected and  or  when unselected.

- 3 Press  to move to the message you want to read. The corresponding message slot number is displayed.



- 4 Press  to read the message. The time the information service was received is displayed with the first screen of the message.

Note: To return to the standby or message status screen while reading a message, press  and then .


Note:  indicates the message is continued on an additional screen.


Note: Information messages cannot be locked.


Turning the Information Service Alert On and Off

You can set an information service alert for each message slot.



- 1 While reading an information service message, press  until CHIRP ON? or CHIRP OFF? is displayed.

- 2 Press  to turn chirp on or off for that information service message slot.

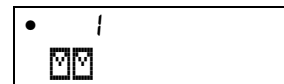
Note: Next time you view your information service messages,  is displayed.

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INFORMATION SERVICES

Turning the Information Service Bookmark On


You can set a bookmark to hold your place in a lengthy information service while reading it. This feature is only available on certain models.





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INFORMATION SERVICES



- 1 While reading an information service message, press  to display BOOKMARK?.

- 2 Press  to activate the bookmark. The message menu screen is displayed.


 is displayed in the information service menu. The next time you read that information service message, the message begins at the point where the bookmark was placed.


 indicates a selected book marked message.

Out of Range

If your pager is equipped with this feature, and if you are outside your paging coverage area,  is displayed. As long as  is displayed, your pager cannot receive messages.

Message Error Icons

If there is an error in the message received, the error icon  is displayed over each errored character in the message.

If this option is turned on, and if the truncated message icon  is displayed at the end of the message, either the message was too long, or there was not enough memory to store the message.

Cleaning Your Pager

To clean smudges and grime from the exterior of your pager, use a soft, non-abrasive cloth moistened in a mild soap and water solution. Use a second cloth moistened in clean water to wipe the surface clean. Do not immerse in water. Do not use alcohol or other cleaning solutions.

Care and Maintenance

WORDline and WORDline FLX pagers are durable, reliable, and can provide years of dependable service; however, they are precision electronic products.

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USE AND CARE

USE AND CARE

Water and moisture, excessive heat, and extreme shock may damage the pager. Do not expose your pager to these conditions. If repair is required, the Motorola Service Organization, staffed with specially trained technicians, offers repair and maintenance facilities throughout the world.

You can protect your pager purchase with an optional extended warranty covering parts and labor. For more information about warranties, please contact either your paging service provider, retailer, or Motorola, Inc. at 1-800-548-9954. For repairs, call Motorola, Inc. at 1-800-548-9954 in the U.S. or 1-800-323-9685 in Canada. In the U.S., to contact Motorola, Inc. on your TTY, call 1-800-793-7834.

Questions?

For questions about the use of your Motorola pager call 1-800-545-9954 or 1-800-793-7834 (TTY) in the U.S. If you have questions about your paging service, contact your paging service provider. For information about other Motorola products, please visit our web site at www.motorola.com.

Patent Information

This Motorola product is manufactured under one or more Motorola U.S. patents. These patent numbers are listed inside the housing of this product. Other U.S. patents for this product are pending.

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Regulatory Agency Compliance

This device complies with part 15 of the FCC Rules Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

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FCC / WARRANTY

FCC / WARRANTY

ONE (1) YEAR STANDARD LIMITED WARRANTY AND PROVISIONS (U.S.A. ONLY)

Motorola warrants the pager against defects in material and workmanship under normal use and service for the period of time specified below. This express warranty is extended by Motorola, 1500 Gateway Blvd., Boynton Beach, Florida 33426 to the original end user purchaser only and is not assignable or transferable to any other party.

This warranty sets forth the full extent of MOTOROLA's responsibilities regarding the pager. Repair, replacement, or refund of the purchase price, at MOTOROLA's option, is the exclusive remedy. THIS WARRANTY IS GIVEN IN LIEU OF ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING WITHOUT LIMITATION, IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE. THIS WARRANTY IS LIMITED TO THE DURATION CHOSEN. IN NO EVENT SHALL MOTOROLA BE LIABLE FOR DAMAGES IN EXCESS OF THE PURCHASE PRICE OF THE MOTOROLA PAGER, FOR ANY LOSS OF USE, LOSS OF TIME, INCONVENIENCE, COMMERCIAL LOSS, LOST PROFITS OR SAVINGS OR OTHER INCIDENTAL, SPECIAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF THE USE OR INABILITY TO USE SUCH PRODUCT, TO THE FULL EXTENT SUCH MAY BE DISCLAIMED BY LAW.

Motorola pagers are shipped from the factory with a standard limited warranty of one (1) year on parts and labor from date of purchase by the original end user purchaser, based on proof of purchase. In the event of a defect, malfunction, or failure to conform to specifications during the warranty period, Motorola, at its option, will either repair, replace or refund the purchase price of the pager. Repair, at Motorola's option, may include the replacement of parts or boards with functionally equivalent reconditioned or new parts or boards. Replaced parts and boards are warranted for the balance of the original warranty period. All parts and boards removed in the replacement process shall become the property of Motorola. (continued)

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LIMITED WARRANTY AND PROVISIONS (U.S.A. ONLY) continued

This warranty does not cover defects, malfunctions, performance failures or damages to the unit resulting from use in other than its normal and customary manner, misuse, accident or neglect, the use of non-conforming parts, or improper alterations or repairs. This warranty does not cover wear and tear on covers or housings, nor the coverage or range over which the pager will receive signals.

For information on how to receive service on Motorola pagers or covered accessories, call 1-800-548-9954 or 1-800-793-7834 (TTY).

Pager warranty will be VOID if any of the following conditions occur:

- Pagers that are incomplete such as those in which boards or components are missing and/or incompatible.
- Pagers whose serial numbers do not match on the boards, or pagers in which the board serial numbers don't match the housing.
- Pagers that have been opened by, or had work performed by, anyone other than a Motorola authorized pager service center.
- Pagers received with non-conforming or non-Motorola housings or parts.
- Flat rate repair fees apply to pagers and accessories not covered under warranty.

STATE LAWS

SOME STATES DO NOT ALLOW THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, OR LIMITATION ON HOW LONG AN IMPLIED WARRANTY LASTS, THEREFORE THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

FCC / WARRANTY

NOTES

Personal Numbers

Use the spaces provided below to write down your pager and personal identification number (PIN), and the number of your service provider. Additional spaces have been provided to write down the pager and PIN of your family and friends.


Service Provider

Pager Number and PIN

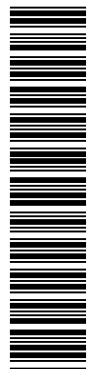
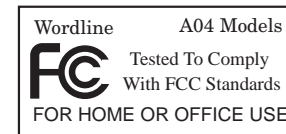
Family and Friends

Pager Number and PIN

PERSONAL NUMBERS

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Personal Communications Sector
1500 Gateway Blvd., Boynton Beach, FL 33426-8292
Printed in U.S.A. 8/99






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


WORDline™ and WORDline™ FLX Quick Reference Card


Indicators and Icons

- On
- ☉ On, Private Time turned on
- ✓ Message, selected
- ✗ Message, unselected
- ⊙ Controls menu
- ☒ Delete All menu
- 🔊 Audio alert (or Audible alert)
- 🔊 Alerts menu/Chirp alert
- 🔊 Vibrate (silent) icon
- 🔔 Alarm menu/Alarm turned on
- 🔔 Alarm turned off
- 🔒 Locked message
- 📶 Out of range
- ▶ Message continuation
- 🔋 Low-battery
- ℹ Information service menu, selected
- ℹ Information service menu, unselected
- ℹ Information service message, selected
- ℹ Information service message, unselected
- ℹ Information service message, selected (FLEX)
- ℹ Information service message, unselected (FLEX)
- ℹ Information service, Chirp on, selected
- ℹ Information service, Chirp on, unselected
- ℹ Information service, Bookmark, selected
- ℹ Information service, Bookmark, unselected
- 🔒 Locked message, selected
- 🔒 Locked message, unselected



Control Buttons:  Mode  Select  Read/Power On

Setting the Alarm



- 1 Press  until ALARMS? is displayed.
- 2 Press  .
- 3 Press  to choose alarm 01, 02, or 03.
- 4 Press  to move to the next field.
- 5 Press  to turn on  or turn off  the alarm.
- 6 Press  to move to the hour field.
- 7 Press and release  to adjust the hour.
- 8 Press  to move to the next field.

- 9 Repeat steps 7 and 8 to set the minutes, AM/PM, month, and day fields.
- 10 Press  from any field to save and exit. To alert on a daily basis, set the month and day to --/--.

Locking and Unlocking Messages

While reading a personal message, press  to display LOCK? or UNLOCK?. Press  .

Deleting a Single Message

Press  while reading a message until DELETE? is displayed. Press  .

WORDline and WORDline FLX Menu Map

Controls	Delete All	Alerts	Alarms
OFF	DELETE	VIBRATE	ALARM 01
TIME-DATE		AUDIO	ALARM 02
SCROLL		CHIRP	ALARM 03
PRIVATE TIME		ESCALERT	
		NO ALERT	